

If you have any questions, concerns or suggestions about the **Fire and Emergency Services activities**, please send them to the Deputy Fire Chief.

If you have any questions about **Community Events or Public Education**, please send them to the Public Education / Special Projects Officer.

☎ Contact the **Fire Prevention Division** for:

- Special Events
- Application for Burning Permit
- Inspection Information
- Request an Inspection
- School Programs/Presentations
- Fire Safety Programs
- Application for Street Party
- AGCO(LLBO)/Daycare/Day Nursery Licences
- Plans Review/Examination

at (905) 415-7521.

☎ Contact the **Administration Division** for:

- Request a Fire Report
- Insurance / MTO Invoicing Information

at (905) 415-7521.

☎ Contact the **Training Division** for:

- Training, Education and Program Development

at (905) 415-7521.

☎ Contact the **Communications Division** for:

- Booking a Station Tour
- Remote Alarm Service

at (905) 477-2011.

☎ For **Recruiting Information**, please call our automated line at (905) 475-4700 (press 2).

Call



For **ANY** Emergency



MARKHAM FIRE & EMERGENCY SERVICES

101 Town Centre Boulevard, Markham, Ontario, L3R 9W3

www.city.markham.on.ca

Phone: (905) 415-7521 Fax: (905) 479-7770

PROVIDING LIFE SAVING SERVICES TO THE CITIZENS OF MARKHAM



Markham Fire and Emergency Services

A progressive, proactive organization devoted to providing the highest level of fire prevention, public education and emergency response to our customers

Mission Statement

To provide the highest level of life safety and property protection to those who live, work or play in our community.

We will perform in a sensitive and caring manner, through the provision of excellent preventative, educational and emergency services.



Suppression

The suppression division has grown from a volunteer organization to its present team of 176 full time firefighters. These dedicated individuals respond to various emergency calls, 24 hours a day, seven days a week. Markham firefighters respond to emergencies anywhere in Markham and when called upon, give support to neighbouring communities.



Training & Development



The training division ensures that every firefighter maintains the highest level of firefighting skills. Training programs are developed and implemented to keep our firefighters at the very forefront of life saving techniques.

Communications

Located at Station 95, staff in this division are responsible for answering the calls for emergency services, and the dispatching of appropriate vehicles. Many non-emergency inquiries and after hours support for the Town of Markham are answered and directed by communication staff.

Fire Prevention

Personnel in this division use a variety of approaches to encourage and enforce compliance with The Ontario Fire Code and Town bylaws. They also design and deliver public fire safety education programming.

Public Education

The Fire Protection and Prevention Act mandates that every fire department in the province must provide fire education to its community. The Markham Fire and Emergency Services recognizes the need for public education in our community and have staff to co-ordinate the various education programs and opportunities here in Markham.

Administration

Located at the Markham Civic Centre, the administrative staff are responsible for setting policies, preparing and maintaining the fire services budget, staffing, and the day-to-day operations of the fire service.

Apparatus and Equipment

The Markham Fire and Emergency Services have staff dedicated to repair and maintain our fleet. All repairs are conducted at Town's Service Centre located at 505 Miller Ave.



We fight fires and so much more... we also respond to:

✓ Emergency Medical Aid Calls

Heart attacks - providing automatic external defibrillation where necessary, seizures, collapse.

✓ Motor Vehicle Accidents

Fire extinguishment, extrication, injuries.

✓ Rescue Calls

Ice / water rescues, persons trapped in elevators, industrial accidents.

✓ Public Service Calls

Children locked in vehicles, carbon monoxide alarms, smoke alarms.

✓ Hazardous Materials

Identification and stabilization of leaks and spills.

and provide the following services:

✓ Fire Prevention Services

Fire Code Enforcement, Building Inspections, Plans Review, Fire Investigations.

✓ Public Education Services

Fire Safety Lectures, Fire Prevention Week.

✓ Fire Safety Inspections

New and Existing Buildings, Home Safety Survey.

✓ Community Support

Comfort Bears (stuffed animals) provided to traumatized children at emergency responses. Referral services for persons experiencing loss as a result of a fire.