



# APPLICATION FOR SNOW WINDROW REMOVAL ASSISTANCE

This form is for NEW applicants only. ALL sections of this form MUST be completed.

## What is a Snow Windrow?

A snow windrow refers to the pile of snow left across the end of a driveway created by a snow plow when it is clearing the road.

## About the Program

The City of Markham offers windrow removal to all residents who require assistance in removing their snow windrow, and who meet the requirements below. The City will remove **one car width** of snow windrow to assist qualified residents with their driveway access after a 7.5cm snowfall event, 4 hours after the fronting street is plowed. This does not include the snow windrow caused by sidewalk plows.



## What are the Requirements to Qualify?

In order to qualify for the snow windrow removal program, each person over the age of 12 years residing at the residence must meet **one** of the following requirements:

- Must be 60 years of age or older.
- If less than 60 years old, a current valid doctor's certificate must be provided confirming that the individual is unable to shovel snow.
- Persons 11 years of age and younger are exempt from having to complete this form.
- Persons between 12 and 59 years of age must provide both proof of age as well as a current valid doctor's certificate identifying that they are unable to shovel snow.
- Persons 60 years of age and older are only required to provide proof of age.

Additionally, the primary resident must provide proof of Markham residency (please see below for a list of valid documents). If your proof of residency (such as a Driver's License) also includes proof of age, then no other documentation is required.

If you cannot provide valid documentation, please call the Customer Contact Centre at 905-477-5530.

One of the following forms of ID is required **for each person in the residence**:

• Driver's License	• Citizenship Card
• Birth Certificate	• Passport
• Ontario Health Card	

Please see other side of page for Application and Terms and Conditions.

**City of Markham**, Anthony Roman Centre,

101 Town Centre Blvd., Markham, ON L3R 9W3

905.477.5530 | markham.ca



**PRIMARY APPLICANT**

<b>First Name:</b>		<b>Last Name:</b>	
<b>Address:</b>			
<b>Phone:</b>		<b>Email:</b>	
<b>Reason:</b>	<input type="checkbox"/> 60 years of age or older	Age (specify):	<input type="checkbox"/> Under the age of 60 and with a disability
<b>First Name:</b>		<b>Last Name:</b>	
<b>Reason:</b>	<input type="checkbox"/> 60 years of age or older	Age (specify):	<input type="checkbox"/> Under the age of 60 and with a disability
<b>First Name:</b>		<b>Last Name:</b>	
<b>Reason:</b>	<input type="checkbox"/> 60 years of age or older	Age (specify):	<input type="checkbox"/> Under the age of 60 and with a disability
<b>First Name:</b>		<b>Last Name:</b>	
<b>Reason:</b>	<input type="checkbox"/> 60 years of age or older	Age (specify):	<input type="checkbox"/> Under the age of 60 and with a disability
<b>Mail your completed form to:</b>		If you require any additional information, please contact us at:	
City of Markham 101 Town Centre Boulevard, Markham, ON L3R 9W3 Attn: Contact Centre – Snow Windrow		<b>Phone:</b> 905.477.5530 <b>Email:</b> <a href="mailto:customerservice@markham.ca">customerservice@markham.ca</a> Monday to Friday, 8:00 am – 5:00 pm	
<i>Please allow five (5) business days for processing from date of receipt.</i>			

**Terms and Conditions**

- I agree to notify the City if I move from this address during the winter season, or if I no longer qualify for this service.
- I understand that the City reserves the right to determine when snow windrow removal will be completed.
- **I understand that snow windrow removal will only take place following a 7.5cm snow fall, and only once the fronting street has been plowed.**
- I am aware that the Snow Windrow Removal service does not include the clearing of the remainder of the snow from the private walkways to my residence, my driveway, or the snow windrow left by the sidewalk plow and I understand that laneways do not qualify for this service.
- I am aware that due to varying storm conditions, it may take up to four (4) hours after my road has been plowed for the snow windrow to be cleared.
- I agree to remove any obstructions at the end of my driveway and I will not hold the City responsible for any damage.
- I will keep my house number visible and illuminated.
- **I understand that it is only one car width of my snow windrow that will be cleared, no matter the width of my driveway opening.**
- For applicants who are 60 years and older, this application will be automatically renewed each year.
- For applicants under 60 years of age with a medical condition, please provide supporting medical documentation to the Contact Centre to have your status renewed automatically.

**I have read and understood the terms and conditions of this service, and I solemnly declare that the information provided is true. I acknowledge that the City of Markham may recover any costs incurred should there be any misrepresentation by the undersigned and that failure to comply with the above Terms and Conditions may result in termination of the service.**

**Signature of Applicant**

**Date**

This information is collected under authority of the Municipal Act S.R.O. 1990 Chap.M.45 S.210Par.60-63 in order to validate an applicant's request to obtain windrow snow removal. The information is collected voluntarily by the applicant and is protected under the Municipal Freedom of Information and Protection of Privacy Act.

