Building Markham's
Future Together

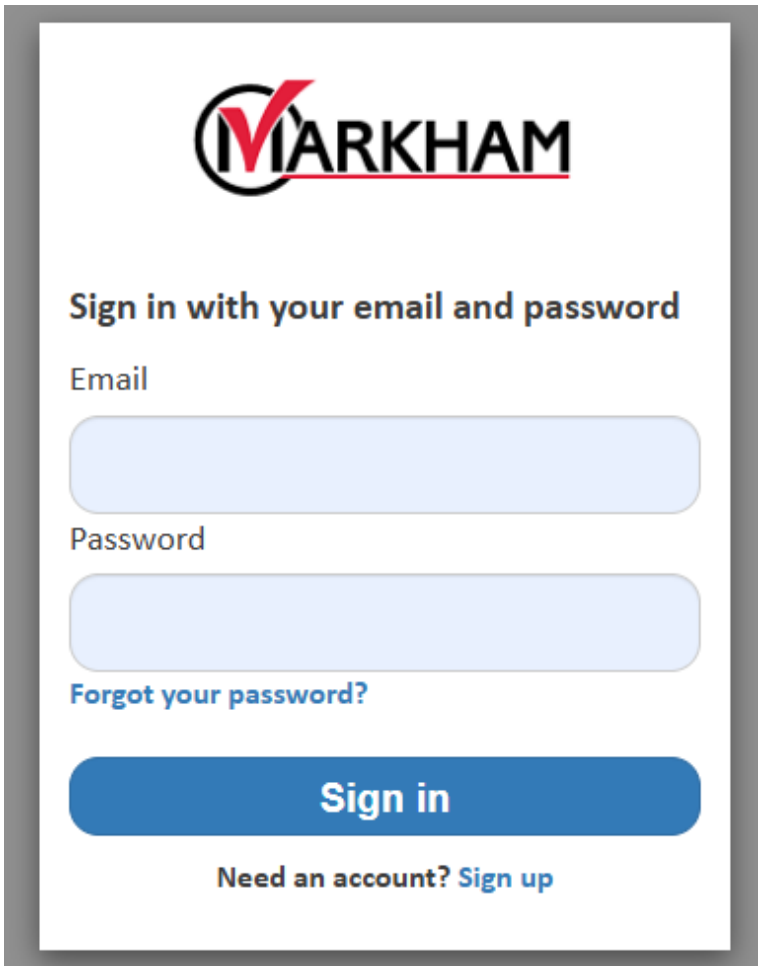
Snow Windrow Removal Assistance Application

Resident User Guide

MARKHAM

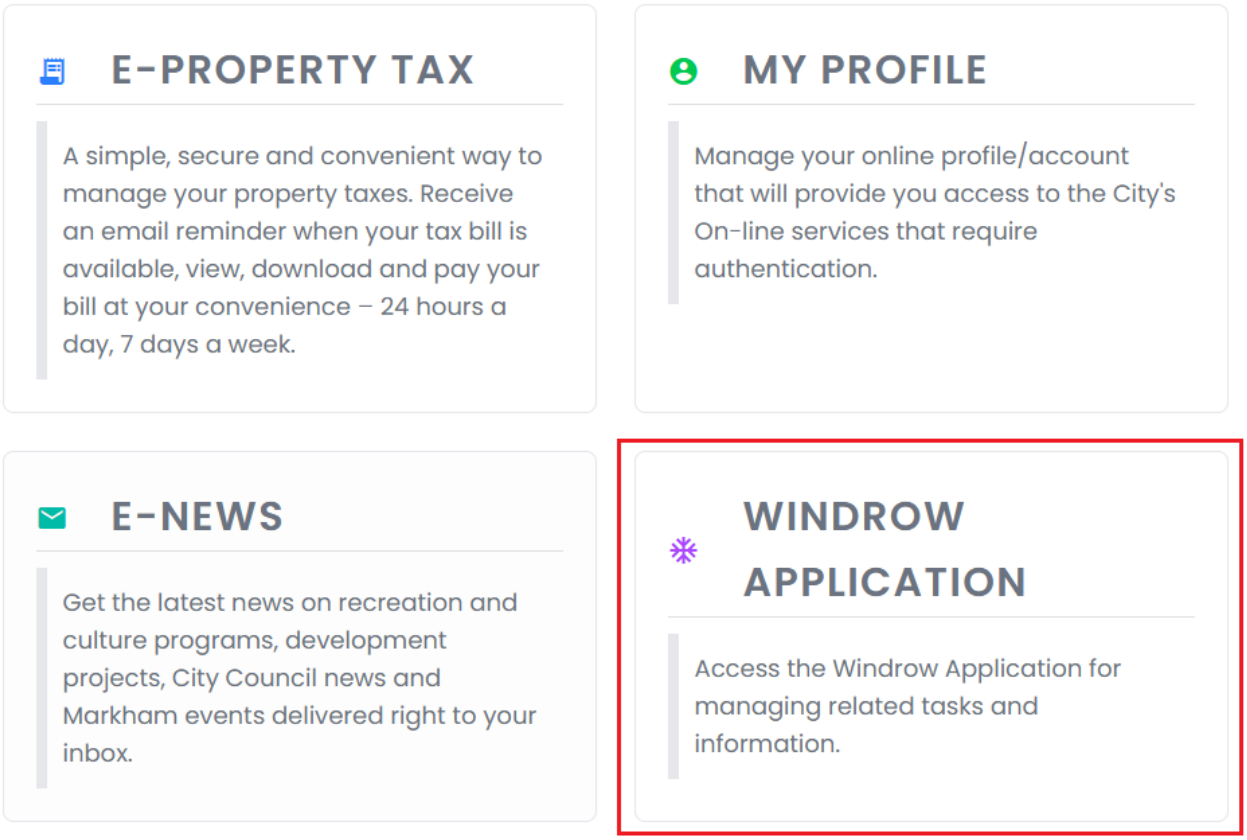
Step 1: Sign in to the Markham portal

Instruction: Enter your email address and password, then select **Sign in**.



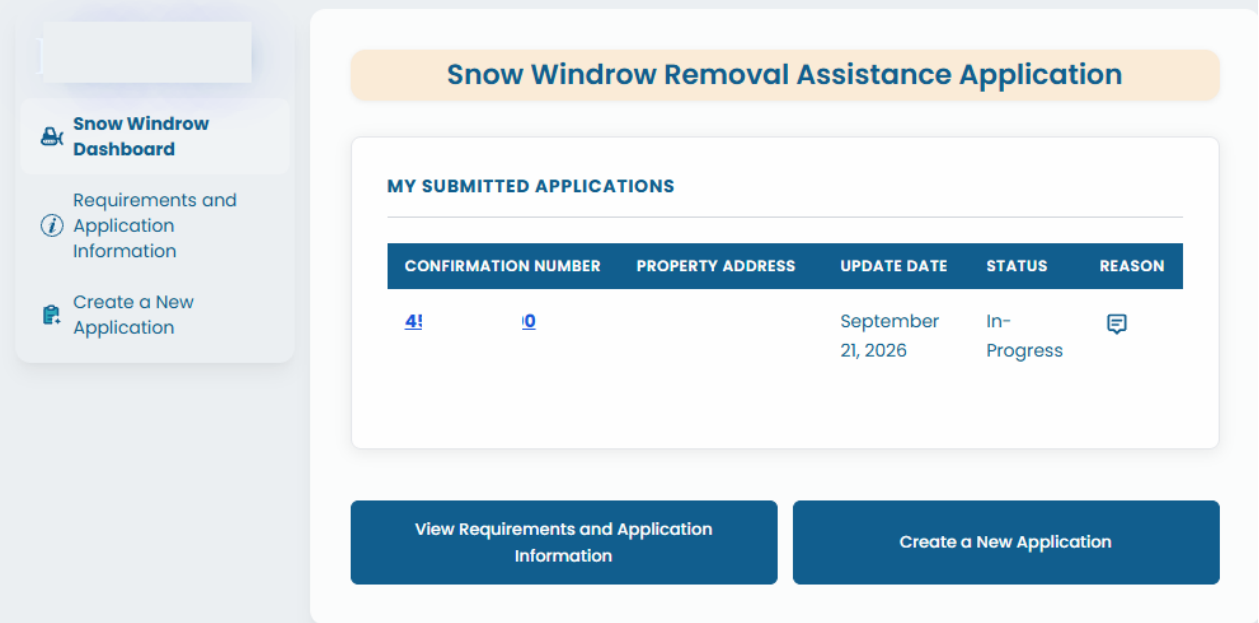
Step 2: Open the Windrow Application

Instruction: Select the Windrow Application tile from the available online services.



Step 3: Start a new application

Instruction: On the Snow Windrow Dashboard, select **Create a New Application.**



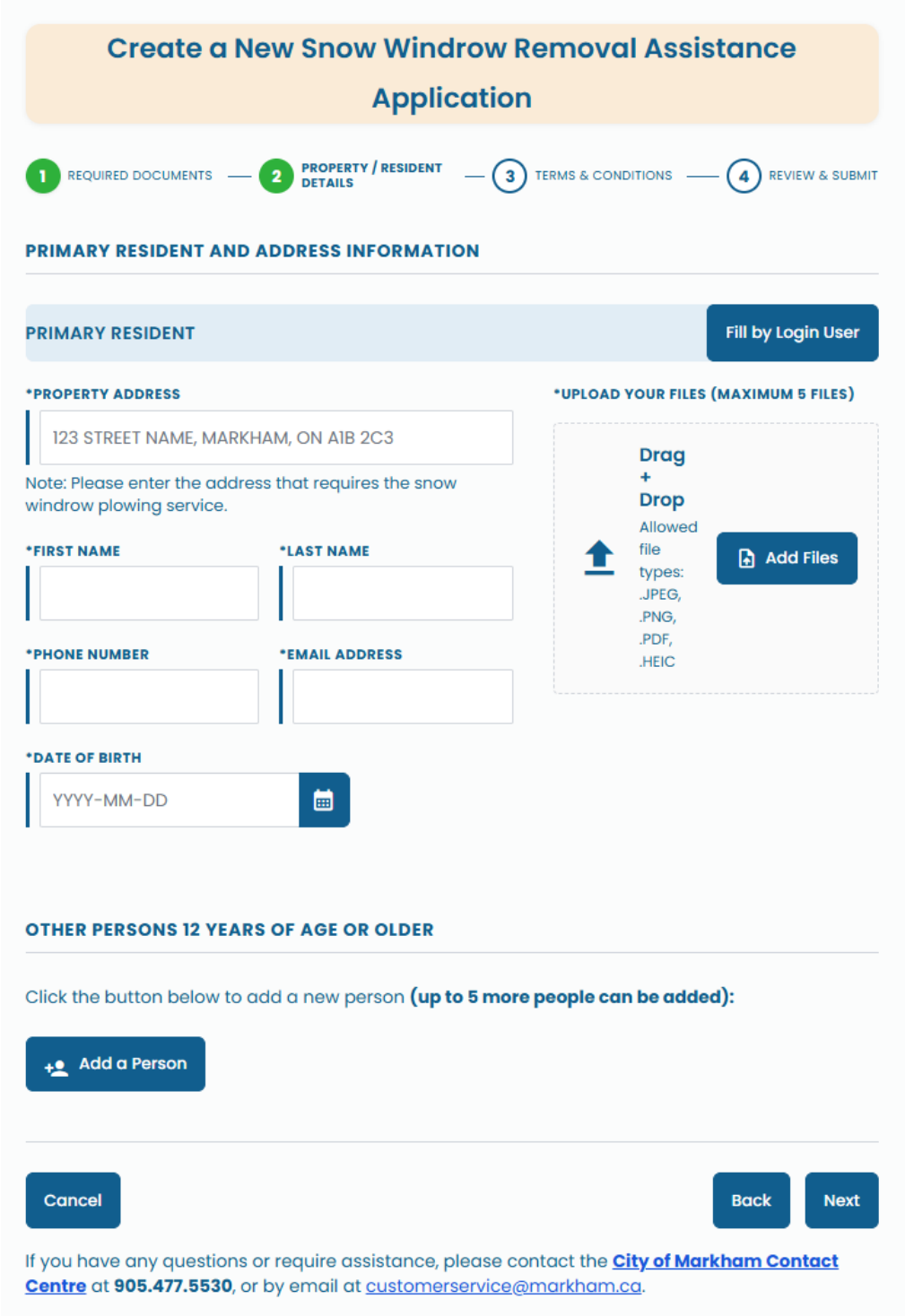
Step 4: Review required documents

Instruction: Review the required documents, select the confirmation checkbox, and then select **Next**.



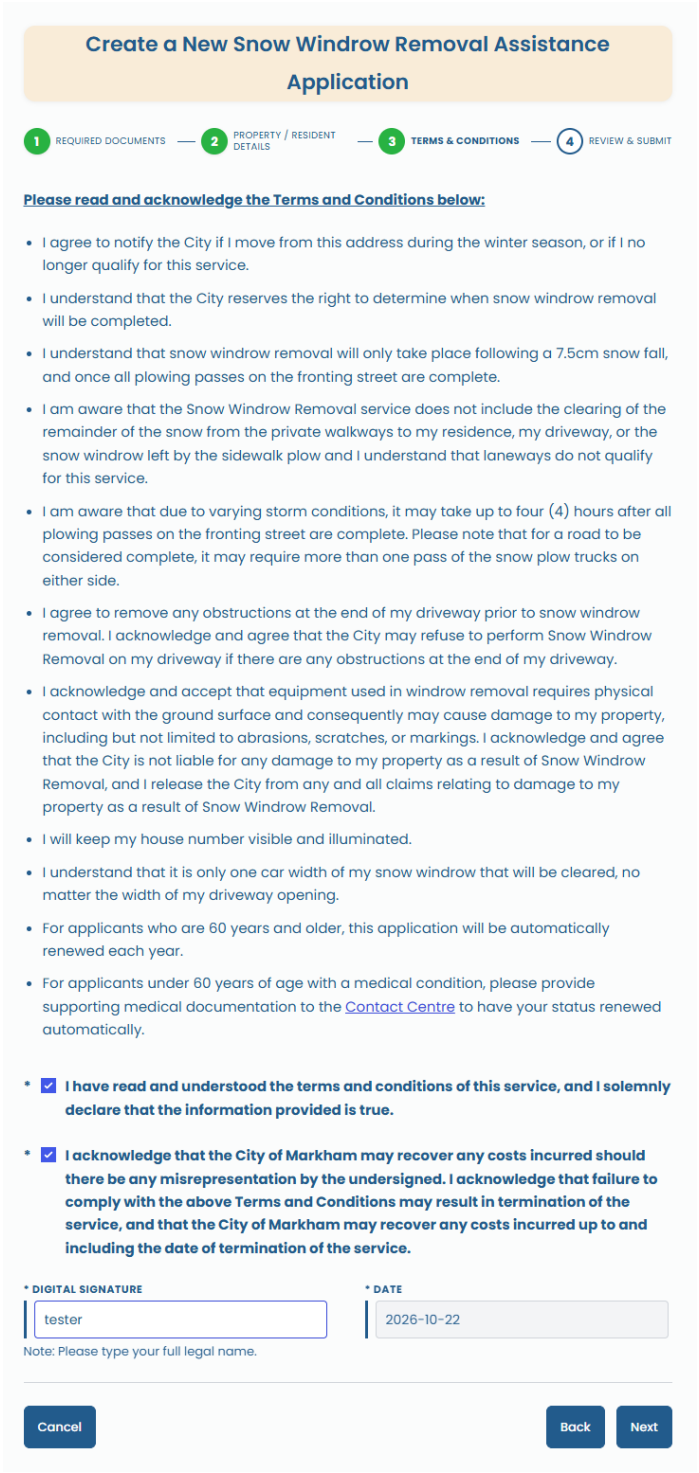
Step 5: Enter resident and property details

Instruction: Complete the required resident and property information, upload supporting files, and then select **Next**.



Step 6: Accept the terms and conditions

Instruction: Review the terms and conditions, complete the confirmations and digital signature, and then select **Next**.



Step 7: Review and submit

Instruction: Confirm the application details, select the final agreement checkbox, and the select **Submit.**

